

Universal ID Scanner

Packing List

Thank you for purchasing the Universal ID Scanner. This package contains the items listed below. If anything is missing or damaged, please call us toll-free at 1-800-347-6439.

This packing list is used for the following product(s):
☐ Universal ID Scanner (V6455U)

Your package contains the following:

- Universal ID Scanner
- Installation Guide
- Warranty Information



Universal ID Scanner

Installation Guide

Thank you for purchasing the Universal ID Scanner. The next few pages provide general information about the scanner and steps to install it.

Should you need further assistance or have any questions about the installation process, please contact COMPanion Customer Support at 1-800-347-4942 or email support@companioncorp.com.



Getting Started

If there is another scanner attached to your machine, it should be removed at this time. Also, if you previously used a V6450 or V6451 Drivers License Scanner, be sure to uncheck the **Enable ID Scanner** option in Workstation Management. It is not required for this scanner.

To properly program your scanner, first read and ensure that you understand the programming process, and then place the desired page(s) on a flat surface and scan the required codes for the desired operation.



This scanner uses custom firmware which should not be updated or reinstalled except when directed to by COMPanion.



Scanner Entry Modes

Kiosk Sign-In



Scan this QR code to begin Kiosk Sign-In mode in an Attended, Self-Service, or Express kiosk. Select the First Name field, then scan the person's ID to obtain the following:

- First, Middle, and Last Name
- Birth Date
- Driver License Number

Kiosk Sign-In: Name Only



If your KeepnTrack kiosk doesn't require a birth date to sign in, scan this QR code to begin Name Only mode. Select the First Name field, then scan the person's ID to obtain the following:

- First Name
- Middle Name
- Last Name

Volunteer Verification



Scan this QR code to begin the Volunteer Verification process. Select the First Name field, then scan the person's ID to extract the following:

- First, Middle, and Last Name
- Birth Date
- Driver License Number

New Person



Scan this QR code to begin New Person mode. In People Management, select the Person ID field, then scan the ID to extract the following:

- First, Middle, and Last Name
- Sex
- Birth Date



Optional Barcodes

Scan a barcode to program a scanning mode.



MANUAL TRIGGER MODE

Press the trigger to scan. Default.



PRESENTATION MODE

Scanner is activated when it detects a barcode.



STREAMING PRESENTATION MODE

Scanner illumination stays on to continuously look for barcodes.



DISABLE 1D SCANNING ON DRIVER LICENSES



Carriage Return

Scan the following sequence of barcodes to add a carriage return to 1D code 39 barcodes.













Diagnostic Utilities

These barcodes are for various utilities and diagnostic tools used to calibrate and reset the scanner.



STOP! Do NOT continue without first contacting Customer Support. Scanning these barcodes incorrectly or in the wrong context can irreparably damage your scanner.



VERSION CHECK



ACTIVATE DEFAULTS
TSTMNU1



ON TSTMNU1



OFF TSTMNU0



Hardware Warranty

COMPanion Corporation's scanners, printers, cash drawers, and other hardware devices are warranted by COMPanion against defects in materials and workmanship for the specified period from the date of shipment by COMPanion to the end-user. During this warranty period, we, or our designated repair facility, will repair or replace (at our option) at no charge any device that proves to be defective, provided you return the device, shipping prepaid, to COMPanion, following the return guidelines below.

Standard Warranty Period: 12 Months

This warranty does not apply to damage caused by accident or misuse, including by the use of paper not sourced from COMPanion, or as the result of service or modification by other than COMPanion or our designated repair facility.

No other express warranty is given. The replacement of the device is your exclusive remedy. Any other implied warranty of merchantability or fitness is limited to the duration of this written warranty. Some states, provinces, and countries do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

In no event shall COMPanion or its designated repair facility be liable for consequential damages. Some states, provinces, and countries do not allow for the exclusion or limitation of incidental or consequential damages, and so the above limitations or exclusions may not apply to you.

Return Guidelines

Should your device fail to operate during the period of this warranty, contact COMPanion Customer Support at 1-800-347-4942. Our staff will help resolve the issue or provide instructions to properly return the device to COMPanion.



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